



St. John's Christian Nursery School Parent Handbook



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2024-2025

The logo for Kindertales, featuring a stylized figure icon and the word 'kindertales' in a colorful, rounded font.

WELCOME TO THE PROGRAM	3
Hours of Operations.....	3
History of St. John's Christian Nursery School.....	4
Program Statement.....	6
Four Foundations of Learning	6
REGISTRATION AND FEES	9
Wait List.....	9
Registration Fees.....	9
Financial Policy	9
Canada-Wide Early Learning Child Care Plan.....	10
Base Monthly Fees.....	10
Extra Days.....	10
Late Fees	11
Lunch.....	11
Withdrawal/Cancellation Policy	12
Fundraising Fee (New).....	13
A WELCOMING COMMUNITY	13
First Meetings and Tours	13
Online Registration	13
Communication	13
Group Documentation	14
Children's Portfolios	14
Web Based Communication.....	15
Kindertales.....	1
5 Parents Video Taping/Taking Pictures.....	15
YOUR CHILD'S DAY	15
Classrooms	15
Outdoor play	15
Six Hour Program.....	16
Snacks and Meals	17
Children's belongings	19
Diapers	19
Cloth Diapers	19
Water bottles	20
Birthdays.....	20
Special Events.....	20

Scent Awareness	20
EDUCATOR POLICIES	21
Requirements and Regulations	21
Educator-to-Child Ratios.....	21
Commitment and Professionalism	22
SCHOOL SAFETY AND SECURITY	22
Entrance Accessibility	22
Classroom Doors.....	23
Shared Space	23
Safe Arrival and Dismissal	23
Parking.....	26
Children in Cars	26
Emergency Planning	26
HEALTH AND SAFETY	28
Immunizations	28
Illness Guidelines.....	28
Accidents.....	29
Medication	29
Non-Prescription Products	30
Epinephrine/Medical Plans.....	30
ASSISTANCE AND REGULATIONS	31
Behaviour Guidance.....	31
Guidance and Understanding.....	31
Prohibitive Practices.....	31
STAYING INVOLVED AND CONNECTED	33
Keeping Connected.....	33
The Board of Directors/Volunteers	33
Parent Issues and Concerns Policy	33
Privacy Policy.....	35
Inclement Weather	35
Charitable Donations.....	35
Fundraising(New).....	36

Reference at end: Things to Bring checklist

WELCOME TO THE PROGRAM

Welcome to St. John's Christian Nursery School. We are happy you have joined our program and will be part of our school community.

St. John's Christian Nursery School is a non-profit, public nursery school open to any child regardless of need, race, religion, gender, or background. We also work with community agencies to ensure the needs of all the children in our school are met. Municipal childcare subsidies are available to those families who qualify through the [Region of Waterloo Children's Services by applying online](#), or you can call 519-575-4400.

This parent handbook is to provide you with a better understanding of our center and programs we offer. If you have any questions, please contact us:

Director: Christine Helgerman, RECE
director@stjohnsns.ca 519-746-4202

Please contact Christine regarding fees, changes in enrollment, allergies/medication, program, staff, Board of Directors, or any school related questions.

Supervisor of Operations: Kim Lem, RECE
supervisor@stjohnsns.ca

Please contact Kim regarding children's absences, lunch requests, changes to your personal information, or any other day-to-day requests.

Hours of Operations

We are located on the 2nd floor of Trillium Lutheran Church and we offer morning programs for children aged 18 months to 5 years, and a 6-hour program for children aged 2.5 years to 5 years.

Our morning half-day program for toddlers (18 months-2.5 years) has 1 timeslot **9:00am - 12:00pm**, Monday to Friday. Our morning half-day preschoolers (2.5 years to 5 years) has 2 timeslots from **9:00-12:00pm**, Monday to Friday and **9:00-12:30pm includes lunch**.

Our 6-hour program for preschoolers (2.5 years-5 years) has 2 6-hour time slots, either **9:00am-3:00m or 9:30am-3:30pm**, Monday to Thursday. On Fridays, **9:00am-12:30pm including lunch**. Unfortunately, **no extended time** can be added to the 6-hour program, and **we do require prompt pick-up from this program as any late pick-ups compromise our licence.**

When you register your child you will pick your program, your timeslot, and days of the week. Your time slot will be set but if you need to change it, please email the Supervisor of Operations to switch if needed. It is very important that you adhere to your time slot, as staffing is based on those hours, and our licence does not allow for late pick-ups from our 6-hour program.

Our 2024-2025 school year starts on **Wednesday, September 4th, 2024**, and ends on **Friday June 20th, 2025**. The centre will be **closed Tuesday, September 3rd, 2024**, for the staff to prepare for the new school year. We are closed for 2 weeks at Christmas and 1 week for March Break. We

are also closed for all statutory holidays including Easter Monday. We are looking forward to welcoming all our families to our **Open House on Thursday, August 29th, 2024.**

History of St Johns Christian Nursery School

On October 15th, 1984, the church council was informed of the beginning of an ad hoc committee lead by Lynne Bennet and Helen Toman that was formed to study a Christian Co-operative Nursery for St. John's.

In November of 1984, during the first meeting, they sent out surveys to determine what type of school should be offered. The decision not to offer a co-operative school was made based on the returned surveys.

On February 18, 1985, a motion was carried "that a Christian Nursery School be started at St. John's Lutheran Church and that the St. John's Christian Nursery School Board be a subcommittee of the Learning Committee."

In September of 1985, the school was opened, with one qualified educator, for five mornings per week. A government grant was received to cover 80% of capital costs. St. John's Church covered the remainder. Soon a second non-ECE person was added due to the number of children. In January of 1986 the Friday morning was dropped, and the year ended in May.

In September 1986 the school reopened with two Early Childhood Educators, a new 2-year-old program on Friday mornings, and four morning and two afternoon programs for children 3 to 4 years old. In January 1987 two more afternoons were added, so the year ended with classes on four and a half days. The school year ended in June. The school year of 1987-88 began with 51 children enrolled. In September 1988, the toddler program moved to Wednesday mornings and afternoon program was offered 3 days. By the spring of 1988 there were 62 children enrolled and the school was doing well.

In 2001 we operated an A.M. Preschool and JK program Monday through Friday, a Toddler program Tuesday through Friday, and a P.M. Preschool program. Eighty families enrolled in the centre, and we employed seven staff. In 2004, we added Mondays to our Toddler Program, as well as a P.M. JK program.

A license approval from the Ministry of Education was received in January 2016 for St. John's to add the 6-Hour Day program for children 30 months and up. Children in this program are provided with a lunch from a catering service. It was also at this time that we were approved an alternative licensed capacity of 55 children.

In 2017, the Nursery School and WITDA Camp started a sharing space agreement over the summer months. WITDA summer camp runs July and August in the Nursery School space and uses all our toys and equipment during those months.

Currently, St. John's is licensed Monday to Friday in the morning, and Monday to Thursday in the afternoon. There is a Toddler program 5 mornings a week, Preschool program 5 mornings and 4 afternoons per week and a 6-Hour Day program 4.5 days per week. Our program runs

September until June, and we close for 2 weeks over the Christmas break and 1 week at March break. The school serves over 120 families per year. Our licensed capacity is for 55 children at any one time, and we employ approximately 12 staff.

In 2018, St. John's Lutheran Church amalgamated with 3 other congregations to form Trillium Lutheran Church. It was voted that the Nursery School would keep the name 'St. John's', to remain a part of the St. John's Lutheran Church Legacy.

In 2018, we added our second playground with the assistance of a government grant. Along with some larger renovations of new flooring, classroom cupboards, lighting, and a loft in our gross motor room.

In 2020 we were shut down from March 2020-September 2020 and the following January-February 2021 and again April - September 2021 due to a global covid 19 pandemic. Our program when operational ran with lower capacity and shorter hours to accommodate all the guidelines with extra cleaning and screening requirements.

In 2022 we added space to our preschool playground. Thank you to Trillium Lutheran Church for allowing this expansion. As well in September 2022, St. John's Christian Nursery School opted into the Canada Wide Child Care System (CWELCC). Fees were reduced by 25% April-December 2022 and a further reduction in January 2023, taking fees down 52.75%. This is great news for families to make quality childcare more affordable. Under CWELCC we receive the majority of our funding from the Ministry of Education and need to adhere to the new CWELCC guidelines and financial accountability.

In 2024 the Board approved a Playground Revitalization Project. This project will be done over the course of many years and will be supported by Grants, Funding and Fundraising opportunities.

St. John's has maintained a high-quality program where opportunities are created for children to learn about God's love through everyday experiences, educator's love, and special celebrations like Christmas and Easter. St. John's is a non-profit organization. The Ministry of Education licenses St. John's Christian Nursery School under the Child Care and Early Years Act. The school also acts as a training facility for students attending Conestoga College's Early Childhood Education program and Bachelor of Education Programs, coming to us for alternative placements.

Program Statement

Our philosophy follows [How Does Learning Happen](#), The Ministry of Education's resource for understanding children's learning and development. As part of our practice, we continually observe what the children are interested in and plan activities in response to their curiosity. We value children as competent learners: capable of making decisions, following their own interests, and guiding their own learning. Educators are reflective in their practice and observations to ensure that children are supported as they explore their environments through play. We provide a warm, caring, and nurturing environment with the belief that strong relationships between children and educators are the foundation to support learning, and development.

We deliver a positive learning environment, and our foundation is love and concern for all the children and families in our care. We are honoured to help your child reach their developmental potential by focusing on the following:

Four Foundations of Learning:

Sense of Belonging

We want everyone to feel welcome in our space each day. Our goal is for each child, their family, educators, and anyone who enters our space to feel a sense of belonging at St. John's. You and your child will be greeted when you arrive and asked how their night was and if any important information needs to be passed on. We understand some children have difficulty leaving their family when getting dropped off. We are here to support this transition. Children are welcome to bring security items to school i.e., blankets, soothers, toys etc.

At the beginning of each year, we plan an open house for families. This provides an opportunity for families and educators to get oriented with St. Johns, become acquainted with one another, and have open conversations, including asking and answering questions. We offer a video on our [website](#) that you and your child can watch together. This provides an excellent opportunity for your child to become familiar with the program before that all important first day. Once your child is in our care, parents and educators connect on matters relating to your child's day, or in other ways that ensure your child is reaching their full potential.

Expression

All children express themselves and have a desire to communicate. We encourage and support their efforts in a variety of developmentally appropriate ways. Sharing ideas and feelings with educators and peers strengthens children's emerging language skills, their sense of independence, and confidence. We also want parents to have their voices heard and feel comfortable expressing their ideas with your child's educators. This happens in a variety of ways such as by connecting at drop-off and pick-up, during parent-educator engagement events, through emails sent to the office and during our annual parent survey.

Our world is unique and diverse. As a community we seek uniqueness and every individual and family. It is our duty and desire as educators to get to know everyone in our community and provide an environment that is inclusive and equitable. We provide a safe space for sharing stories and experiences in our classrooms and environment. Educators have opportunities to express themselves and challenge one another's practice in a safe environment during weekly Friday afternoon staff meetings.

Engagement

An important part of our program here at St. John's is the strong connection that we foster and maintain with all our children and families. We see ourselves and our environment as an extension of your home, and every day we work to ensure that these bonds continue to grow. Educators are actively involved in planning and implementing events to engage the whole family throughout the year.

Learning happens when children are engaged and leading their play. Through play and inquiry children learn about the world around them that they apply throughout their lives. Educators observe children's play and provide provocations and opportunities based on their interests. Open-ended materials are provided which encourage critical thinking and exploration; this engages their excitement and enjoyment as they learn.

Well-being

A child's well-being grows as they develop a strong sense of personal identity and make connections with others and the world around them. Educators honour children's emotions and choices. We encourage children to move at their own pace and believe that there are a wide variety of ways that children show a growing sense of well-being.

A sense of independence and self-esteem is vitally important to each of the children in our care. We respect each child as a unique individual and understand that their needs are also unique. We assist the children as they gain confidence in their self-care routines, such as dressing, toileting, and feeding themselves. We schedule times for both indoor and outdoor play exploration as well as provide classrooms with the opportunity for rest time if your child so chooses.

We ensure your child is well nourished by providing healthy snack options and a catered lunch that follows [Canada's Food Guide](#) as well as [Menu Planning & Supportive Nutrition for Child Care Environments](#). Children always have access to water and each child should bring in their own individual water bottle.

St. John's believes nutrition is a "Division of Responsibility". We are responsible for:

- Offering food choices of nutritional value
- Offering food at optimal times of the day
- Offering food in a space that's appropriate

Your child's responsibility is:

- To choose what they will eat from the food that is offered
- To choose how much they will eat

The four foundations are the building blocks that guide our bonds between children, family and educators and ensure optimal learning and healthy development for children and in our care.



REGISTRATION AND FEES

Wait List

St. John's Christian Nursery School enrolls children into our program each new school year. Our waiting list follows this priority order: children of St. John's and families with children currently enrolled, St. John's alumni families, and then all other families on the waiting list according to the date they registered on the OneList. We start our enrollment by offering spots to our current in-house families first and then our alumni families. Once the internal enrollment has been completed, we open spots to the public on our waitlist. As programs fill up, we maintain the region wait list.

To get on our wait list, you must apply via: www.OneListWaterlooRegion.ca. We will contact you once you have added your name to our wait list as acknowledgement of your application. Everyone on the wait list will be contacted early spring for the upcoming school year either with an offer for a space or to make you aware that our program is now full.

If spots become available throughout the school year, an email will be sent out to families on our wait list in the above priority order, advising them of the spaces available.

Registration and Monthly Fees- (Base Fees: CWELCC Eligible and has been reduced by 52.75%)

Reserving your child's space requires a **non-refundable registration fee** of \$18.90 per child. Registration fees must be paid to hold your child's spot.

In addition to the registration fee, **all families** must pay their last month's fee (June 2025) as a security deposit prior to or on **June 10th, 2024**. This fee is **non-refundable after June 10th**.

If you withdraw over the summer months, your last month deposit will be kept.

If you are registering your child any time after these dates, the registration fee, along with first month fee and last month security deposit is due upon registration.

If you do not pay your registration fee and your last month's security deposit, your child's spot will not be saved and will be filled by another family.

Financial Policy

Our fees are designed to be paid each month, so think of your monthly fee as an annual tuition broken up into monthly instalments. Since school expenses continue whether your child is present, we are not able to offer refunds or discounts for absenteeism due to children's sick days, vacations, statutory holidays, or inclement weather closures.

We are closed for 2 weeks during Christmas and 1 week during March Break. Your monthly fees for December and March remain the same.

St. John's uses Kindertales Software for Billing. You will be sent an activation email to create your account. You will then register for pre-authorized payments either through your bank or credit card. (Please note that credit card payments have a 3% processing fee + \$1.00/per transaction) The payments will come out on the 1st of each month.

If your family requires a different payment option, please speak to the Director so that we can turn off Auto Billing and we can make alternative payment arrangements. **Fees are due by the 10th of every month.** Monthly payments made after the 10th are subject to a \$10.00 late

payment penalty. If your payment continues to be late, we will apply your last month deposit towards your balance and care will be terminated at the end of that month.

Tax receipts will be available through your Kindertales account.

NSF Fee is \$20.00 and Late Fees (Non-Base Fees: not eligible under the CWELCC plan for reduction)

Canada-Wide Early Learning Care Plan

St. John's is approved into the **Canada Wide Early Learning Care System (CWELCC)**. This means our eligible childcare fees for children under 6 have been reduced by **52.75%**. Funding for the Canada Wide System is provided by the Federal government and is being delivered through a partnership between the Ministry of Education and the Region of Waterloo. All our **base fees** are eligible for reduction (which includes our monthly fees and registration fees).

Base Monthly Fees (Base Fees: CWELCC eligible and have been reduced by 52.75%)

Toddler 9:00am-12:00pm (no lunch)	1 day- 80.33	2 days- \$157.82	3 days- \$234.83
	4 days- \$310.91	5 days- \$383.67	Daily Rate-\$20.32
Preschool 9:00am-12:00pm (1/2 day- no lunch)	1 day - \$56.23	2 days - \$109.62	3 days - \$158.76
	4 days - \$200.81	5 days - \$235.78	Daily Rate - \$15.12
Preschool 9:00am-12:30pm (1/2 day - with lunch)	1 day-\$75.13	2 days- \$147.42	3 days- \$215.46
	4 days- \$276.41	5 days- \$330.28	Daily Rate- \$19.85
6-Hour Program 9:00am-3:00pm or 9:30am-3:30pm	1 day - \$105.84	2 days - \$209.32	3 days - \$313.74
	4 days - \$400.21	5 days - \$456.44	Daily Rate- \$26.46

Extra Days- (Base Fees: CWELCC eligible and have been reduced by 52.75%)

On occasion, some of our programs are not always full. We do have some flexibility if a family requires occasional care on a day their child does not normally attend. This must always be pre-booked with the office in advance, and we can only accommodate when our numbers allow us. These extra days are on top of your monthly fees payment and will be billed at the end of the month.

Daily rates:

Toddler	\$17.48 per ½ day
Preschool	\$15.12 per ½ day
6-Hour Program	\$26.46 per 6-hour day

Late Fees (Non-Base fee: not eligible under the CWELCC plan for reduction)

Parents are required to pick-up their children promptly at dismissal time to ensure that educators can plan and prepare for the next group of children.

Any child who stays past their scheduled time is subject to a late fee. Late fees are not eligible under the CWELCC program and is a non-base fee. **Late fees will be billed \$10 per every 15 minutes past your schedule pick up time.**

The maximum time a child can be in our program is 6 hours with no exceptions.

Monthly Fees:

You will receive a notice from Kindertales 3 days in advance of your regular monthly fees via email ahead of the upcoming month payment coming out of your account. Payments will be pulled on the 1st of each month.

Lunch

Our catered lunch is served daily between 12:00pm - 12:30pm to both the children in our 6hr program or any children signed up in the morning preschool extended day. During this time, children will be provided with a catered meal from [The Lunch Lady](#). If your child requires alternative food, families can choose to provide supplementary meals, provided they have signed and meet the requirements of our Alternative Food Plan. Families who choose an Alternative Food Plan for their child are required to provide lunches and snacks that meet our nutritional guidelines and come prepared and ready to be served.

** The menu for lunches provided by The Lunch Lady operates on a 4-week rotation and are available outside the school office or can be found online at www.thelunchlady.ca. and on the [St. John's website](#). The Lunch Lady can accommodate food restrictions and allergies.

Withdrawal/Cancellation Policy

If you need to withdraw your child from our program or make changes to your child's enrollment, (dropping a day), **one-month's notice is required**. If you give 30 days notice, your security deposit will be applied towards your last invoice. Any questions regarding fees can be addressed by the [Director](#).

If you withdraw your child without 30 days notice, we will keep your last month's security deposit (June 2025) in lieu of notice. Any cancellations over the summer months we will keep your security deposit, as it is non-refundable. Any changes to enrollment over the summer months will be updated starting in October.

St. John's reserves the right to terminate your childcare spot if you do not adhere to our policies and procedures including arrears in your fee payments. If your care is terminated by St. John's, you will be refunded your security deposit.

New Monthly Fundraising Fee

We are excited to announce a new fundraising program at St. John's that will help support our programs and ensure the best possible experience for your children. As part of the Canada-Wide Childcare and Early Years plan to reduce parent fees, we want to assure you that St. John's has not increased and will not increase childcare fees. Our commitment is to provide affordable and high-quality childcare services to all families. Families can opt out of the fundraising program.

To support our playground revitalization project at St. John's the Board of Directors have approved a monthly fundraising initiative. This initiative will require a minimum contribution of \$10 (non base fees) per month per child from all non-subsidized families. Families can opt to donate more than the minimum \$10.

We understand that every family's financial circumstances are unique, which is why families can opt out of this. However, we encourage all families to participate in the program as well. Your additional support will enable us to go above and beyond in providing an exceptional early learning environment for all our children.

As a registered charity, St. John's will issue charitable tax receipts for all contributions made to the fundraising program. These receipts will be distributed in January of every year, allowing you to claim the tax benefits associated with your generous contributions.

We sincerely appreciate your ongoing support and dedication to the well-being and growth of your children. Together, we can create an even better future for our little ones. If you have any questions or require further information, please do not hesitate to reach out.

A WELCOMING COMMUNITY

First Meetings and Tours

When children are enrolled, families are welcome to book an individual tour of the centre with the Director/Supervisor and attend our fall Open House on **Thursday, August 29, 2024**.

We recognize that many children enrolling have never been separated from their parents and this transition can be overwhelming for many of them. We want to make this transition as comfortable as possible for all children.

All children, regardless of age, are also welcome to bring a comfort item from home to help with separation. This could include a soft toy, blanket, soother, picture of their family etc.

We have a video posted on our [website](#) that you and your child can watch together to get to know our space before your child's first day.

The toddler program has staggered start visits the week of September 4-6, 2024. Your visit times will be sent to you at the end of August.

If your child experiences separation anxiety once they have started, please be sure to talk with your child's educator. We will help you and your child through this time of transition. We all want to make the whole school experience a positive one.

Online Registration

Before admission, parents will receive an activation link from Kindertales to complete their child's registration. The online registration and all consent forms must be completed and received before your child's first day. Once your child's online registration forms have been completed and submitted to our school, it is very important that you report any changes to the information, should they occur, i.e., home address, phone number, immunizations, emergency contact persons, or health information. As well, pre-authorized payment must be set up in the Kindertales App (not on a mobile device)

Children will be assigned to a classroom based on the program in which they have been enrolled. We have 3 classrooms: **Seedling Room** is for our half day toddler program (18 months to 2.5 years), **Oak Room** (half day preschool) and the **Maple Room** (6-hour) are for our preschool programs.

Your child's classroom and educators will remain as consistent as possible throughout the year and the curriculum and programming will change according to the children's development and skill levels mastered throughout the year.

Communication

Each month a newsletter is emailed to all families, as well as posted on our website. We hope that you find it informative about school happenings and special days.

Various forms and notices will frequently grace your child's cubby or be emailed to you. Please take the time to read these as they often contain important information. St. John's educators are also available at the beginning and end of the program for discussions about your child. Educators are always open and available for discussion, and can book time outside of program to meet, or have a discussion over the phone or in person. We also provide parent engagement events throughout the year, including parent drop-in coffee hours with our Resource Consultant from KW Habilitation.

Throughout the year we also post information on our school website www.stjohnsnurseryschool.ca or on our school [Facebook](#) page. If you are on Facebook, please "like" our page for continual updates.

As part of our licensing requirement, we post a copy of our licence by the office, as well as any other inspections or important information for parents to be aware of. If any serious occurrences occur, we will inform parents by hanging a notification form by our licence.

Group Documentation

We document evidence of learning happening in our classrooms. Educators are equipped with iPads in the classrooms to take photos of learning that is occurring. Educators will then document the experience and post the documentation in the hallway, your child's classrooms, as well as sent out through Kindertales. You will be asked to sign a photo consent when your child starts.

Children's Portfolios

Part of our documentation also includes adding evidence of learning into your child's individual portfolio in the classroom. This portfolio is not meant to be a daily or even weekly log of your child's participation, but rather a way to capture key quality, meaningful moments of your child's school experience. When your child starts, we ask every family to provide a 1" binder with 30 empty page protectors and have the first entry completed by you! This first page is an activity for you and your child to complete together. It should include pictures of your child, their family, pets, things they like to do, etc. It's an "All About Me" page. This will help bring your child's world at home and their world at school together. There is no template, you are welcome to design your page individually. We encourage you to take home the portfolio anytime as it's a great tool to open dialogue with your child regarding their school experience. You are welcome to add comments and pictures to the portfolio throughout the year, but please always remember to bring it back to school so that the educators can add more photos and documentation of your child's time at St. John's. The children often enjoy looking through their own books with their friends and educators while at school. When your child leaves St. John's the portfolio is yours to keep. This is a special keepsake for you and your child to enjoy for many years.

If you choose to decline the documentation photo consent for your child, they will not have their own portfolio.

Web Based Communication

Our school has a general, publicly viewable [Facebook page](#) and [Website](#) and this is used to convey school-wide information and updates. We encourage parents who use Facebook to like/follow this page. Please note that all important information regarding the school will also be communicated to all families via email and newsletter, so if you do not use Facebook, you will still receive updates from the school. Our school menus, parent handbook, fees and general school information is posted on our website. Children are not posted on our public Facebook page or Website, unless for marketing purposes and with written parent consent.

Kindertales Software

We use Kindertales Software for our online registrations, parent emails, and billing. Our software also allows educators to send out weekly photo documentation to families. Reminder to all families: Emails, billing, and documentation through Kindertales is created generically. **Please be sure to check junk mail and add those emails as a safe sender.**

If you choose to decline photo consent for electronic documentation for your child, you as a parent will not have access to classroom documentation sent out.

Parents Video Taping/Taking Pictures

Please be advised that St. John's is not a public space and therefore no photos or video recording of other children while in our care is permitted.

YOUR CHILD'S DAY

It is important for children's growth and development to incorporate many different learning opportunities into their daily routines. Here at St. John's, we try to optimize growth physically, emotionally, socially, intellectually, and morally/ethically. We believe that play is the child's most important means of acquiring knowledge and it is our responsibility to provide them with the best opportunities to seize these moments.

Classrooms

St. John's designs their classrooms by following the direction of children's curiosities and interests. We provide children with learning experiences in the following areas: creative arts, sensory exploration, dramatic play, science/discovery, cognitive/quiet thinking, language and literacy, and active role play, including gross motor and music and movement activities. During play educators help children think about solutions to conflicts, encourage children to talk about activities, and introduce concepts through play.

Outdoor play

We believe that outdoor play is an important component of your child's day. It exercises small and large muscles and builds social skills such as cooperation, problem solving, turn taking, leadership, and confidence. We believe there are many values of outdoor play including children's connection to the land supported by the indigenous ways of knowing, it supports children's mental and physical health along with building and strengthening children's

immune systems. Outdoor play spaces, under the proper conditions, include testing balance, coordination, improves cognitive functioning, negotiation, conflict resolution, self-advocacy skills, creativity, imagination and reduces stress and anxiety. Having a connection to the natural world is a vital component to your child's development. Outdoor play offers a variety of natural play experiences that cannot be recreated in the classroom. We are in relationship not only with one another, including nature. Having a relationship with nature will encourage positive environmental choices for our youngest citizens. For example, a Maple tree is not just a thing but a who, it provides shade, homes for animals, maple syrup, nutrients for the soil and aide to surrounding trees. The Maple tree is no longer a commodity but rather another living being that we are in relationship with. The four ways of Indigenous ways of knowing are physical, emotional, spiritual, and intellectual. This holistic view is interconnected to the land and in relationship with others.

We have two playgrounds at St. John's. The Seedlings will play on the playground closest to the school's main entrance and the Preschoolers will generally use the playground attached to the Coach House across the parking lot. Preschool can also access the Seedling playground when they are not using it. This way everyone has space to play outside as long as they desire. When weather permits, we eat our meals outside and can be outside the whole program. We have shelters to accommodate the weather. Everyday, the educators check the temperature and inspect the playground to decide about outdoor play based on weather, safety, and play value. The decision whether to play outside in the winter will be made for each respective group. Our acceptable outdoor temperature for our Maple and Oak groups is approximately -18 C including the windchill and approximately -12 C including windchill for the Seedlings group.

When it is a rainy day, we could still be going out with the children. If there is no thunder/lightening, the temperature is in the pluses, and the rain is on the lighter side, we feel that there is value in playing outside.

If you think your child is not well enough to play outside, then they are likely not well enough to participate in the program. If the children will not be playing outside, the sign by the entrance to our school will post an update stating, "No Outdoor Play" and parents will drop-off their child inside the school. The weather can change throughout the day, and we may choose to play outside at the end of program. **We ask that children have appropriate outdoor clothing with them each day.**

Six Hour Program

We have two time slots for our 6-hour program either 9:00am-3:30pm, or 9:30am-3:30pm Monday through Thursday and 9am-12:30pm (including lunch) on Fridays.

Children in our 6-hour program will have outdoor play time, as well as discovery time for projects and play. We provide a morning and afternoon snack and offer a catered lunch from [The Lunch Lady](#). Our 6-hour program does not have a set sleep time, but we do provide cots for any children who may require a rest or sleep which will be cleaned and sanitized between users.

Snacks and Meals

Snack and lunch times are both an educational component and a well-being component during your child's time at St. John's. We view mealtimes as a social time of discussion between educators and children. We provide nutritious and safe foods and offer a variety of snacks. Our snack and lunch menus are on a 4-week rotation. They are posted in the hallway and on our [website](#) and [Facebook page](#). Any snack substitutions will be recorded in your child's classroom. The selection of food changes to encourage the children to try new foods and to make their own choices about what and how much they want to eat. Our healthy food choices help to instill healthy habits for their future food choices and preferences. Water is always available to children. All our menus are planned in accordance with [Canada's Food Guide](#), follow [Menu Planning & Supportive Nutrition Environments in Child Care Settings](#), and were developed by a Registered Dietician.

What to Expect

It is normal when your child first starts in a new program, that they may not eat snacks or lunches for the first little while. Everything is new for them from the educators to the environment to the food and eating with a lot of other children and adults. Parents can sometimes worry when children do not eat and want to send food from home. This is an important time in your child's beginning days to build comfort and trust in the educators, get used to the new foods and start to try them. We ask that you give your child time to adjust and settle in before sending food from home. We don't always focus on what a child eats in one day but more what they eat over a full week. Please trust us during this beginning process. Once children become comfortable, trust us, they will eat. We will reach out and communicate with you through this whole process.

As educators we strive to follow the nutritional policy ourselves and ask that if you are considering bringing in food for the educators it must adhere to our nutritional policy i.e. no nuts, low sugar/sodium.

Children in our half-day program are offered a snack that includes food from at least 2 food groups.

Children in our 6-Hour program are offered lunch and 2 snacks within their day. Lunch includes two choices from the fruit/vegetable food group, one choice from the grain food group, one choice from the milk/alternative's food group, and one choice from the meat/alternative's food group.

Educators not only role model healthy eating by participating in mealtimes, but also encourage children to serve themselves to foster their development of independence and allow for them to make choices.

All food is purchased on a weekly basis to ensure that foods are at their optimum freshness. We encourage a nutrient-rich diet, avoid potentially harmful components such as Trans Fat, and limit unhealthy fat, sodium and added sugars.

Lunch is catered through [The Lunch Lady](#). The menus are posted in the hallway and on our website.

Please inform us of any food allergies or restrictions on your child's registration form.

St. John's is a Peanut/Nut Safe environment.

We do our best to provide an alternative food choice for any children with food allergies and/or limitations, however parents may choose or be asked to provide food alternatives from home if we are unable to meet specific needs. This will be arranged with the office, and parents are required to sign an "Alternative Food Plan".

Before food from home can come into the school, we must ensure it complies with any food allergies present in the school and follows our Anaphylactic Policy. St. John's Christian Nursery School makes every effort to ensure a safe and secure environment for all children in our care. This includes providing strategies for dealing with children who suffer from anaphylactic reactions to allergens, by reducing the risk of exposure to these allergens.

Any food from home must comply with the following rules:

- The food must be in a lunch bag that closes, labelled with your child's name.
- All containers inside the lunch bag must be labelled with your child's name.
- Food needs to come prepared and ready to eat.
- If food needs to be warm, we ask that it comes hot and ready in a thermos as we do not have the capability to heat up lunches.
- If food needs to remain cold, please send it with a cold ice pack.
- Food must be nut free, or free of any other anaphylactic allergens present in the school at the time when the Alternative Food Plan is developed.
- Signs will be posted informing families we are center safe from the allergen, and they will also be discussed when developing the Alternative Food Plan with parents.
- Before the food is served, St. John staff will ensure that the food does not contain nuts or any other allergens that children have an anaphylactic allergy to.
- Staff will read any ingredient labels for allergens or "may contain". If any of the food that is sent contains those allergens, the food will not be served and will be sent back home. If the child does not have any foods available in their home packed lunch/snack that is "safe" from anaphylactic allergens, St. John's will provide an alternative that is safe.
- If a child has an alternative food plan, and their lunch is forgotten to be sent then St. John's will provide food to your child that meets your child's alternative food plan. If we cannot meet your child's alternative food plan needs, then we will ask you to bring a lunch for your child or ask you to come and pick them up.
- St. John's will communicate with the parents at pick up that the food was not served due to the allergen being one of the ingredients.
- The above strategy will be revised as necessary depending on the allergies of the children enrolled.

- If a new anaphylactic allergen or any allergens change, the Director will review all current Alternative Food Plans to ensure they meet any new allergens and review with families if changes need to be made.
- **Food from home must meet our nutritional guidelines.** Any foods that don't (i.e. refined sugars, candy, high sodium) will not be served and sent back home and St. John's will provide an alternative.

At times throughout the year, the children might prepare a snack as part of their program. Sanitary practices will be followed according to the Medical Officer of Health, Region of Waterloo.

Children's Belongings

St. John's is a place for children to grow, explore, discover, and learn. Please remember that paint is gooey, glue is sticky, and children love sensory! Please send your children in clothes that encourage them to play. Wet or soiled clothing will be bagged and placed in your child's cubby.

Please provide a pair of labeled running shoes, (not slippers), to leave at school during the winter season. Also, please leave a spare set of clothing at the school that is appropriate for the season. Extra clothes can be stored in a labeled Ziploc bag, (or a reusable shopping bag), in your child's cubby. To help avoid lost or mixed-up clothing, **all** clothing must be [labeled](#) with your child's name.

Diapers

We gladly accept children in diapers and Pull-Ups here at St. John's but do ask that only diapers are provided for when your child needs to be changed while at school. If your child is using Pull-Ups, you are welcome to send your child to school in a Pull-Up. However, if their Pull-Up becomes soiled during school hours and they need to be changed, we require diapers that open and close at the sides. This will avoid your child having to take off all their clothes and shoes to be changed.

Children who are preschool aged have their diapers changed while they are standing up whenever possible. Standing diaper changes are less intrusive to children and encourage co-operation and independence. They are also faster and require less surface cleaning, therefore helping to eliminate the risk of contamination.

Cloth Diapers

We also accept children in cloth diapers with a few guidelines. Parents must provide the diapers and supplies as well as a labeled leak-proof diaper bag for sending home soiled diapers. This diaper bag must be taken home and washed and disinfected each day.

If at any time we experience an enteric outbreak here at school, cloth diapers cannot be used, and you must provide disposable diapers during that time. This is a Public Health requirement. We will monitor the use of cloth diapers. If at any time, there is an increase in illness or if there is a health and safety concern, we may choose to return to disposable diapers only.

Water bottles

At St. John's we want children to have access to water to allow them to make the decision about when to take a drink of water. To ensure this happens, we ask that each child bring a water bottle to school labeled with their name filled with fresh water. The water bottle should have a covered lid or foldable straw to ensure no cross contamination between children's bottles. When your child arrives at school, they can bring their bottle to the water bottle carrier for their classroom/playground. It will be parents' responsibility to take home the water bottle every day your child attends to ensure that it is washed, filled with fresh water, and brought back their next day of school. In case you forget your child's water bottle, we have extras at school that we can provide.

Birthdays

There are so many birthdays to celebrate at St. John's! It can sometimes be difficult to ensure that all children's birthdays are celebrated on or around their birthdate. Educators will recognize children's birthdays, but we ask that parents do not bring in food treats from home due to allergies/food restrictions.

Special Events

At St. John's Christian Nursery School, we want everyone in your child's family to feel part of our school. To do this, we plan family engagement nights where we can come together to celebrate and socialize. You will receive more information throughout the school year about our events including our Open House, Winter Family Fun Night, Year End Family Picnic and Family Engagement events, etc.

Also, throughout the year we will host parent coffee hours. There will be a wide range of parenting topic discussed and resources shared. We hold space to make connections with other parents and share your stories with one another.

Scent Awareness

We are scent aware at St. John's, meaning that we don't eliminate scents but ask that everyone be mindful and avoid over-powering scents or fragrances while they are in the school.

We sometimes use diffusers in the classrooms but have limited the essential oils that we use to: lavender, orange, lemon, frankincense, and cedarwood. If your child is sensitive to any of these scents, please let us know.

EDUCATOR POLICIES

At St. John's, we believe that a quality program starts with quality educators. All of our Early Childhood Educators are registered members of the [College of Early Childhood Educators](#), and adhere to the [Code of Ethics and Standards of Practice](#). The College of ECE provides a [public register](#) for parents to search any educator who is a member.

Our Early Learning and Care Educators at St. John's includes:

- An experienced Director who is a Registered Early Childhood Educator (RECE)
- A Supervisor of Operations who is a RECE, and our Pedagogical Mentor
- RECE educators in each classroom
- Support and Supply Staff
- Qualified Volunteers
- Placement students from Conestoga College, Laurier's Bachelor of Education Program, and other learning institutions
- Resource Consultant from K-W Habilitation

We pride ourselves on maintaining a calm and respectful environment, valuing each child for their own unique abilities. Our educators' understanding and patience is geared to each individual child as we acknowledge each child's independence and devote our time to their care. We encourage you to check out our website for photos and more details on who our [educators](#) are!

Requirements and Regulations

Upon hire, each educator/volunteer/student is required to do a health, and Vulnerable Sector Check. All educators are also required to be up to date with their Standard First Aid, CPR training, Anaphylaxis Allergy training and Safe Food Handling.

Often, we have students and volunteers in our programs; this is a significant part of our community involvement strategy, and one that enriches us in many ways. Our centre offers field placements to students who come to us through our long-standing partnership with Conestoga College and their Early Learning related programs, as well as Laurier's Bachelor of Education Program.

At **all** times, volunteers and students are supervised and mentored by our RECEs and **do not have unsupervised** access to the children in our care. Students and volunteers are not counted as part of our ratios.

Educator-to-Child Ratios

The number of educators in our programs is based on educator-to-child ratios listed in the [Child Care Early Years Act](#). Educators are required to ensure that appropriate ratios are always maintained. St. John's is licensed for a maximum of 55 children in program at one time. They are divided into the following age groups.

- Toddler (18 months – 2.5 years) 1 educator for every 5 children – max group size 15.

- Preschool (2.5 years – 5 years) 1 educator for every 8 children - 2 classrooms max 16 in one classroom and 24 in the other classroom

Commitment and Professionalism

At St. John's continuous professional learning is a part of our guiding philosophy. Our educators participate in various forms of professional learning opportunities, as well as foster their commitment to on-going reflective practice and to being life-long learners. As the field of Early Childhood Education continues to grow and expand, our educators are continually supported in their professional development and quality initiative practices. We value and support lifelong learning.

We have on onsite Pedagogical Mentor that observes programs, provides current research and resources, encourages reflective practice through observation, conversations, and tailored workshop both in centre and the greater community.

St. John's is committed to setting commitments each year through Region of Waterloo [Early Years Engage](#).

Early Years Engage supports programs to participate in a continuous process of reviewing practices, developing short and long-term plans for growth, operationalizing work plans and evaluating progress against "Our Vision for Quality in Waterloo Region."

We understand that for children to receive the best that we have to offer, we must take steps to maintain our professionalism. For us, it is vital that RECEs have ample time to prepare and complete administrative duties that do not conflict with classroom time. For this reason, we do not offer programs on Friday afternoons. Educators are given this time to prepare activities, work on documentation, participate in team meetings and reflective practice.

SCHOOL SAFETY AND SECURITY

Entrance Accessibility

St. John's strives to provide optimal safety for your child and family. Our school entrance has been equipped with a security system. Each family will be asked to pay a \$10.00 **cash** deposit per FOB which will be returned when you hand your FOB back into the office. Your FOB will be needed to enter the school, as the door is always locked. Families can request more than one FOB for their family or extended family authorized to pick up your child. A security camera also monitors our entrance. If you forget your FOB, you will need to buzz to get in.

We ask that you do not let other people in when you enter or exit the school. Each family must use their own FOB. If someone else is at the door who does not have a FOB, please do not let them in and ask them to buzz the office to gain entry.

We ask that you try to have your FOB with you each and everyday. At times there may not be anyone available in the office, therefore taking an educator away from the children to answer the door.

Classroom Doors

All playroom doors are cut in half to allow the playrooms to be visually open, but the bottom half can be closed to provide security for your child. Our doors also have observation windows to allow parents to observe their children at play without being noticed. If you enter or exit one of our rooms or playgrounds, please always ensure the door or gate is closed securely behind you. Educators take all safety precautions when cleaning classrooms and strive to protect children from hazardous and dangerous materials. All cleaning supplies are stored in an area not accessible to the children.

Shared Space

St. John's Christian Nursery School is a shared space. After hours, the church offers programs available to public groups who sometimes use our classrooms. As well, Trillium and Elevation Church uses our school facilities on Sundays for their Sunday School program. Every precaution is taken to ensure private and confidential information is not accessible to any of these groups. The school office is always locked during these times for the protection of any private information.

Safe Arrival and Dismissal

This policy and procedures help support the safe arrival and dismissal of children receiving care from St. John's Christian Nursery School. This policy will provide staff, students, and volunteers a clear understanding of their roles and responsibilities for ensuring a safe arrival and dismissal for children in our care, including what steps will be taken when a child does not arrive at the childcare as expected, as well as steps that will be followed to ensure the safe dismissal of children.

- St. John's will ensure that any child receiving care is only released to the child's parent/guardian or emergency contact(s) or an individual that the parent has provided written authorization to the school that we can release the child to.
- Educators will then mark the time each child arrives and is dismissed from program on their attendance record. Educators will also advise parents of any health or behaviour changes they noted during the program.
- Each child's safety and security are our number one concern. Children can only be released to those people indicated on their personal admission form (parents/guardians/emergency contacts). Any changes regarding drop off and pick up, parents/guardians must provide written authorization (if a person is not on their enrollment form). Written authorization can be given by either email to the school office or by parents completing a dismissal authorization form. If the office receives an email changing pick up produce, the office will inform educators of changes in pick up person. Educators will then request photo ID if the person collecting any child is unknown to them.
 - In an emergency, and a parent calls in to change a pickup individual, and the individual is not an authorized individual on the child's file, the office will record the change in the children's file and advise the classroom staff of change, and it will be noted in the daily log.

- A parent/guardian may request a sibling or caregiver to pick-up their child, but they must be a minimum of 18 years of age. Parents/guardians must provide written authorization.
- St. John's will not release any child from care without supervision.
- Where a child does not arrive in care as expected or is not picked up as expected, staff must follow the safe arrival and dismissal procedure below:

Accepting a child into care

1. When accepting a child into care at the time of drop-off, program staff in the room must:
 - greet the parent/guardian and child.
 - ask the parent/guardian how the child's evening/morning (health check) this is also when a parent might indicate a change in pick up procedure. (i.e., someone other than the parent/guardian picking up). Where the parent/guardian has indicated that someone other than the child's parent/guardians will be picking up, the staff must confirm that the person is listed on the emergency card. If the individual is not listed on the emergency card, ask the parent/guardian to provide written authorization for change in pick-up. (email the office or fill in an authorization change form).
 - document the change in pick-up procedure in the daily written record.
 - School office will put the authorization/email in child's file.
 - sign the child in on the classroom attendance record.

Where a child has not arrived in care as expected

1. Where a child does not arrive at St. John's on their expected day, and the parent/guardian has not communicated a change in drop-off (e.g., left a voice message/email or advised the closing staff at pick-up), the educator in the classroom must:
 - inform the office that the child has not arrived as expected, and the office will email the child's parent/guardian to follow up and find out the reason child has not arrived at school. If the office staff are not available to email, a phone call will be made to find out the reason of the absence.
 - Once the office receives confirmation of the absence reason, it will be recorded in the office absence logbook, and it will be communicated to the classroom to record the absence reason in the daily log.
 - If the office has no response from the parents via email, St. John's office will follow up with the family the next day and/or the next time the child attends our program.

Releasing a child from care

1. The staff who is supervising the child at the time of pick-up shall only release the child to the child's parent/guardian or individual that the parent/guardian has provided written authorization that the child care may release the child to. Where the staff does

not know the individual picking up the child (i.e., parent/guardian or authorized individual/emergency contact),

- confirm with another staff member that the individual picking up is the child's parent/guardian/authorized individual.
- where the above is not possible, ask the parent/guardian/authorized individual for photo identification and confirm the individual's information against the parent/guardian/authorized individual's name on the child's file or written authorization.

Where a child has not been picked up as expected (before centre closes)

1. Children are signed up for specific timeslots of care at St. John's. If a parent has not advised a change in pick up time and the child has not been picked up on time, the school will proceed with contacting the parents/guardians. The office shall contact the parent/guardian by phone and advise that the child is still in care and has not been picked up. If there is no answer a message will be left on their voice mail.
 - Where the staff is unable to reach the parent/guardian, staff must ensure they have called all contact numbers on the children's file (both parent/guardians' home, work, cell numbers and left messages).
 - If no response from either parents/guardian, the school will then contact the authorized emergency contacts on the children file and advise them the child has not been picked up and request them to pick up
 - Where the staff has not heard back from the parent/guardian or authorized individual who was to pick up the child the staff shall continue to care for the child in our program and continue to wait until program closes and then refer to procedures under "where a child has not been picked up and program is closed").

Where a child has not been picked up and the centre is closed

1. Where a parent/guardian or authorized individual who was supposed to pick up a child from care and has not arrived by 4:00pm, staff shall ensure that the child is offered a snack and engaged in an activity, while they await their pick-up.
2. One staff shall stay with the child, while a second staff proceeds with calling the parent/guardian/emergency contacts to advise that the child is still in care and inquire their pick-up time. In the case where the person picking up the child is an authorized individual, the staff shall contact the parent/guardian first and then proceed to contact the authorized individual responsible for pick-up if unable to reach the parent/guardian. Ensure Supervisor and/or Director is aware of child not picked up.
3. Where the staff is unable to reach the parent/guardian or any other authorized individual listed on the child's file (e.g., the emergency contacts) by 4:30pm, the staff shall proceed with contacting the Family and Children's Service 519-576-0540. Staff shall follow the CAS's direction with respect to next steps.

Parking

Please use extreme caution when driving in our school parking lot. There are little people everywhere during drop-off and pick-up times, and it is very difficult to see them in between the vehicles.

At drop-off and pick-up times, the parking spots closest to our entrance are limited. There are several spaces also behind the Coach House building, and on the far side of our school playground.

Under **no circumstance** can you park your vehicle in the Emergency Zone. This area is clearly marked by signs and yellow lines. This zone must remain clear for emergency vehicles only in the event that there is a need for Fire, Ambulance, and Police in our school or Trillium Lutheran Church.

Children in Cars

We understand how time consuming and difficult it can be when trying to get children and infants in and out of car seats in a timely manner. We appreciate the extra effort needed to care for more than one small child at a time however it is never okay to leave a small child unattended in a vehicle even just for a minute as something unforeseen could happen. This also puts us, as Registered Early Childhood Educators, in a difficult situation as we are legally mandated by our Code of Ethics to report any instance in which we are aware of children/infants being left unsupervised. If you find yourself in an extreme situation and you are unable to manage picking up your child while attending to another one, please let us know and we will work together to find a solution to this issue.

Emergency Planning

St. John's goal is safety first. Part of this is to ensure we have safety and emergency planning policies in place for our educators to review and practice so that we know what to do in an emergency. Part of this includes our monthly fire drills practiced with the children, as well as educators reviewing safety protocols annually that includes evacuations, power outages, tornado warnings, lock down, and hold and secure situations.

In the event that an emergency occurs, our first goal is the children's safety. Once we are in a position where everyone is safe, we will then contact parents by phone to advise you of the emergency. We have an emergency binder that has everyone's contact information that we carry with us. We also can send out SMS Alerts to all our families in emergency situations.

In the case of any evacuation, our emergency shelter is at **St. John's Luther Manor – 100 Allen Street East**, (seniors building at the back of the parking lot). This would be where you can meet your child in those types of situations. Our secondary emergency location, (if our first location is deemed not safe), is **The Region of Waterloo Building- 99 Regina Street**.

If we need to go into lock down or hold and secure, you will not be able to gain entry to our facility until the situation has been deemed safe.

If your child has any individual medical needs that include emergency medication, those medications will always be carried with the educators including during emergencies.

HEALTH AND SAFETY

Immunizations

We require every child to have up to date immunizations when attending St. John's, and you are required to let us know when your child receives a new vaccination. That information is collected and sent to Public Health.

If your child does not have up-to-date immunizations for either conscientious, religious, or medical reasons, please let the office know. There is a Ministry approved exemption form that needs to be completed. For religious/conscientious exemptions the form must be notarized. For medical exemptions, the form must be completed by a doctor. All immunizations and exemptions must be provided before your child can begin in our program.

Illness Guidelines

Our first objective is to minimize the possibility that an illness will be brought into the Centre. As a licensed facility, we are required to follow the health guidelines set out by the [Region of Waterloo Public Health Department](#). These guidelines are designed to ensure that your child is cared for in a safe and healthy environment.

In the best interest of your child and others at our school, children must stay at home when they have any of the following symptoms:

- *A persistent fever of 101 or over.
- *Two loose bowel movements in 24 hrs.
- *Vomiting
- *Fluid or mucus from the eyes or ears.
- *An unexplainable rash.
- *Any other symptoms that indicate that your child is not going to be able to participate in our regular program and will need special care. This includes lethargy or sleepiness.

If your child develops any of the above symptoms while at our school, you will be called to pick them up. Your child may be isolated from the other children until they are collected. These rules are in accordance with the Public Health Policies and are aimed at providing optimum health in a childcare setting. **Your child's temperature will be taken with an infrared thermometer.**

Health restrictions prevent us from allowing sick children into the program. The following is an outline of common illnesses and our policies for exclusion from the program. Please note that this is just a sample and there may be other illnesses not listed here that could also be cause for exclusion from the program.

Diarrhea/Vomiting (48 hours)- Child may return when they have been symptom **free for 48 hours.**

Fever (24 hours)- Child may return when they have been **fever free for a full 24 hours.**

Pink Eye- Child may return 24 hours after beginning treatment with eye drops.

Chicken Pox- Child is excluded for 5 days after the appearance of blisters and/or until all blisters have crusted over.

Head lice- Child may return after first treatment is completed, and child is nit free.

Strep Throat/Infections- Child may return 24 hours after starting antibiotics.

You can feel confident that the educators are aware of, and practice Safe Food Handling techniques and that all hygiene standards are in place.

All change tables and toilets are disinfected after each child use, play materials are disinfected regularly, and educators wash their hands thoroughly and frequently. Hand sanitizer is available when handwashing is not available. You will be asked for consent for your child to use hand sanitizer in your online registration forms. No hand sanitizer will be used in our toddler room as it will not be used for children under 2 years of age.

Please remember to phone/[email](#) us if your child is going to be off due to illness. We are required to document all illnesses, and it helps to keep families informed about colds, the flu, and other communicable illnesses.

To ensure an optimal healthy school environment, please be reminded that NO SMOKING or VAPING is permitted on school premises, including, but not limited to, around our playground areas.

Accidents

If your child is injured while at school, your child's educators will fill in an "incident report" and inform you verbally at pick up time about the injury. The Supervisor will then email you a copy of the report. The Incident Report is assurance that we have reported the injury to you and have followed all our policies regarding injuries. If your child's injury is of a serious nature, we will contact you immediately. Some examples of injuries that we consider serious are a goose egg on their head, a deeper cut and if they need medical attention and/or your child is not settling after the injury. Therefore, it is important that you keep your contact information current.

Medication

The administration of prescription medicine to any child in our care, requires parents to fill in a medication form providing permission for the centre to administer the medication. After providing your child's educator with the approved medication it will be kept in a locked medical box either in the refrigerator or in your child's program room. We will only administer medications prescribed by a doctor that are in their original container and are clearly marked with your child's name and follow the doctor's recommended dosage.

Non-Prescription Products

Upon registration you signed authorization for us to apply any non-prescription products including diaper cream, moisturizing skin lotion, lip balm, insect repellent, sunscreen, and hand sanitizer while in our care. Hand sanitizer is available when handwashing is not available. You will be asked for consent for your child to use hand sanitizer in your online registration forms. No hand sanitizer will be used in our toddler room as it will not be used for children under 2 years of age. Hand sanitizer is provided by the school and meets Public Health guidelines, but any other non-prescription products must be in its original container, clearly labeled with your child's name and application instructions provided. All non-prescription products will be provided by parents, and can be brought as needed, St. John's does not provide those items except for hand sanitizer. Please speak with your child's educator if you bring any non-prescription products that need to be applied.

During the warmer months you will need to apply sunscreen to your child before you drop them off for the morning program. If your child attends our 6 Hour program, you will need to apply sunscreen before they come to school and educators can reapply sunscreen on your child if they are outside longer than 3 hours, or if they go outside again in the afternoon. Parents are required to provide us with a clearly labelled, minimum SPF 15, bottle of sunscreen that can remain here at school. We will only apply sunscreen to children on days that the UV report is higher than 5.

Epinephrine/Medical Plans

If your child has an anaphylactic allergy, or any other requirement for emergency medication, please speak to the school Director. The school, along with parents, will put into place an individual plan for your child. This plan will include your child's picture, risk avoidance, signs/symptoms, emergency procedures, and training.

Your child's emergency medication/device must accompany your child to school. This medication/device will be kept in the classroom emergency binder, which the educators always carry with them.

Children with anaphylactic allergies who are deemed mature enough by their parents and by the school Director may carry their own EPI Pen/medical device with them. This is an important skill for children to master as they are responsible for their own EPI Pen/medical device once they are school-aged.

For EPI-pens we recommend a second auto injector is kept on site. All educators review anaphylaxis and emergency medical plans annually.

ASSISTANCE AND REGULATIONS

Behaviour Guidance

The centre has set clear limits designed with the safety of the children in mind. These rules will be kept to a minimum and will be enforced consistently and with an awareness of the children's needs.

Guidance and Understanding

We believe that building relationships based on honesty, respect, trust, and warmth is an important part of creating a sense of belonging for your child. We have realistic expectations that each child is competent and capable to make good choices based on both our guidance and the unique needs of each child. We encourage children to take responsibility for their own actions and emotions while providing them guidance to make choices for themselves. We have spaces in our rooms for children to self regulate.

St. John's program has schedules and routines that make sense to a child's needs and understanding of time. The physical space and materials provided allow for active participation and continuous play. Educators are always involved with the children, providing them with attention, conversation, and positive guidance.

We strive to make each child feel safe and appreciated with an understanding that it is the child's behaviour that may not be acceptable, not the child. The educators will take ownership and identify their fears, ideas, and concerns by beginning with the statement with "I". For example, "I am afraid when you are standing on that chair, you need to sit on their chair."

Seeking to understand a child's behaviour is an indication of what is going on in their mind and body. Acknowledging a child's strong ideas and independence when guiding them through self-regulation is an important part of problem solving.

We guide our own responses to a child's behaviour by working on solutions together through the guidance of three simple steps:

1. Define the problem.
2. Create several solutions together. Encourage the child to participate in creating solutions.
3. Choose the solution that works for the children and center expectations.

Prohibitive Practices

The Ministry of Education outlines in the [Ontario Child Care and Early Years Act](#) a list of "**prohibitive practices**" for licensed childcare operators. At no time would St. Johns allow for the following:

- Corporal punishment of a child
- Physical restraint of a child, such as confining a child to a highchair, car seat, stroller, or other device for the purposes of discipline or in lieu of supervision, unless the physical

restraint is for the purpose of preventing a child from hurting themselves or someone else and is used only as a last resort and only until the risk of injury is no longer imminent.

- Locking the exits of the childcare centre for the purpose of confining a child in an area or room without adult supervision unless such confinement occurs during an emergency and is required as part of the licensee's emergency management policies and procedures.
- Use of harsh or degrading measures or threats or use of derogatory language directed at or used in the presence of a child that would humiliate, shame, or frighten the child or undermine their self-respect, dignity, or self-worth.
- Depriving a child of basic needs including food, drink, shelter, sleep, toilet use, clothing or bedding.
- Inflicting any bodily harm on children including making children eat or drink against their will.

STAYING INVOLVED AND CONNECTED

Keeping Connected

We always maintain an ongoing rapport with families, and this is done in a variety of ways. Our monthly newsletter is our main information-sharing document; this is where we can build on our daily conversations and pass along information. We also use [email](#) and [Facebook](#) to communicate updates. Additionally, we have family engagement events and yearly satisfaction surveys where we engage families and encourage their feedback on our work. At drop-off and pick-up times, we invite families into their child's classroom so that they can share in activities and observe their children at play.

Although the children are our main priority, it is also important that families engage with us. We support a diverse community and often go above and beyond to help; for example, organizing food and clothing drives for families in need. For new members of the community, we also offer information on resources and events that may help with a smooth transition into the community.

St. Johns likes to make sure we stay involved with the community and we take pride in working with a number of agencies such as: [KidsAbility](#), [KW Habilitation](#), and [Special Needs Access Point \(SNAP\)](#). We can make referrals for children to have an assessment for any areas of development at no cost to families.

The Board of Directors/Volunteers

A committee of parent volunteers and the school Director governs St. John's Christian Nursery School. The Board of Directors meets once per month during the school year and is responsible for monitoring all aspects of the school. The Board also has regular contributions to the school newsletter and keeps other parents informed of decisions made and policies introduced. Please feel free to contact the [Board](#) with any comments, questions, or concerns.

If you are interested in joining the Board of Directors, please speak to the school Director or the [school President](#). We do require a criminal record check for all our volunteers, and this includes our Board of Directors. Criminal reference checks must be done through our local police department. Third-party criminal reference checks will not be accepted.

The time commitment is minimal, but vital for our school's operation. Parent volunteers are also needed for school events, fundraisers, making playdough, doing laundry, shopping for the school, and picking up our snacks from our Costco. If you are interested in volunteering, please contact the [Supervisor of Operations](#).

Parent Issues and Concerns Policy

Parents/guardians are encouraged to take an active role in our Nursery School and regularly discuss your child's experiences with the educators. As outlined in our Program Statement, we support positive and responsive interactions among the children, families, and educators. To foster this engagement, we support ongoing communication with parents about the program and their children. Our educators are available to engage with parents/guardians in

conversation and support a positive experience during every interaction. Educators are available at drop-off and pick-up times for daily communication.

We realize that issues or concerns can come up and we want to ensure that all issues and concerns are addressed. Every effort will be made to address and resolve issues and concerns to the satisfaction of all parties as quickly as possible. An initial response to any issues or concerns brought forward will be addressed in 5 business days and families will be continually informed throughout the resolution process.

When issues or concerns arise, we encourage you to speak to your child's educator first, and they will try and resolve the issue with you. Below are steps you can take to address issues and concerns:

Nature of Issue or Concern	Steps for Parent and/or Guardian to Report Issue/Concern:	Steps for Staff and/or Licensee in responding to issue/concern:
Classroom-Related Concerns E.g.: schedule, programming sleep arrangements, toilet training, indoor/outdoor activities, feeding arrangements, etc.	Raise the issue or concern to: <ul style="list-style-type: none"> - the classroom educator directly or <ul style="list-style-type: none"> - the Supervisor of Operations via email or phone call 	<ul style="list-style-type: none"> - Address the issue/concern at the time it is raised or <ul style="list-style-type: none"> - arrange for a meeting with the parent/guardian within 5 business days. Document the issues/concerns in detail. Documentation should include:
General, Centre- or Operations Related Concerns E.g.: fees, hours of operation, extended care, staffing, waiting lists, menus, etc.	Raise the issue or concern to <ul style="list-style-type: none"> - Director or - President of The Board of Directors, Sarah Whye, in writing via email sarah.e.whyle@gmail.com 	<ul style="list-style-type: none"> - the date and time the issue/concern was received. - the name of the person who received the issue/concern. - the name of the person reporting the issue/concern. - the details of the issue/concern; and
Concerns with Staff/Student/Volunteers Director-, and/or Licensee-Related Issues	Raise the issue or concern to <ul style="list-style-type: none"> - the individual directly or <ul style="list-style-type: none"> - the Director and Board of Directors If your concern is not addressed at this level contact the Ministry of Education at 1-877-510-5333	<ul style="list-style-type: none"> - any steps taken to resolve the issue/concern and/or information given to the parent/guardian regarding next steps or referral. Provide contact information for the appropriate person if the person being notified is unable to address the matter.

Nature of Issue or Concern	Steps for Parent and/or Guardian to Report Issue/Concern:	Steps for Staff and/or Licensee in responding to issue/concern:
	All issues or concerns about the conduct of staff/students or volunteers etc. that puts a child's health, safety and well-being at risk should be reported to the Director as soon as parents/guardians become aware of the situation.	Ensure the investigation of the issue/concern is initiated by the appropriate party within 5 business days or as soon as reasonably possible thereafter. Document reasons for delays in writing. Provide a resolution or outcome to the parent(s)/guardian(s) who raised the issue/concern.

Privacy Policy

To ensure privacy of all family members, children and educators, St. John's has developed policies and practices that all staff follow. St. John's Privacy Policy is kept on file in the school office and is accessible for parents at any time.

Personal Information is collected at the time of enrollment and kept on file. This information is used solely for maintaining our legal obligations and licensing requirements with the Ministry of Education, and for ensuring optimal care for your child while attending St. John's Christian Nursery School.

All information is kept private and confidential. Questions regarding the collection of personal information should be directed to the Board of Directors Secretary, St John's Christian Nursery School 22 Willow Street, Waterloo ON, N2J 1V5 Telephone: 519.746.4202.

Inclement Weather

If there is inclement weather we post our closure on [570news](#) and on our public [Facebook page](#) and our schools website. We will email all families in the morning and will leave a message on our out-going school voicemail.

Our policy is: If the Waterloo Region Schools are closed due to the weather, our programs will be closed.

Charitable Donations

Did you know that St. John's can issue you a charitable tax receipt for a donation? We are registered as a charitable organization. So please think of us as you pledge your donations this year. Another option is to opt into our monthly fundraising program. Donations can also be made directly through our school website: www.stjohnsnurseryschool.ca

Fundraising (On top of our New Fundraising Monthly Program)

St. John's Christian Nursery School participates in smaller fundraisers throughout the school year. The money from the fundraisers is used to purchase new school equipment, toys, and craft supplies. Some of our fundraisers include [Mabel's Labels](#), and usually a poinsettia fundraiser in December. All fundraising dollars go back into the school for new supplies or special projects. Thank you for your support.

Welcome Again

Thank you for taking the time to read our parent handbook. When you complete your registration package you will be asked to sign off that you have read and agree to adhere to all the policies in the handbook along with our program statement. We ask everyone to be respectful to all individuals in our space including our educators and other families. We want everyone to feel like they belong and are safe in our school community.

Please reach out if you have any further questions or need clarification.



Things to Bring 2024/2025

- Have you received the activation link from Kindertales and set up your account?
- Have you completed all the Registration Forms through Kindertales?
- Have you set-up your monthly pre-authorized payment method through Kindertales?
- Have you emailed a copy of your child's immunization record to the supervisor?
- Have you uploaded a photo of your child to Kindertales? Or emailed a photo to the supervisor? This photo is used on their cubby so it is great for them to see it on their first day at school.
- Last month's fees paid through Kindertales (Security Deposit)
- At the open house or on your child's first day bring a cash Deposit for key fobs - \$10/per key fob- returnable when you return your fobs
- Have you opted into the monthly Fundraising program?

Supervisor email: supervisor@stjohnsns.ca

Check your child's backpack and/or cubby each day to ensure that it contains each of the following items:

- A full change of clothes (including socks and underwear) in a resealable plastic bag (large Ziploc bag) that will be kept at school in your child's cubby. **All** items labelled.
- Diapers if needed. (Cloth diapers are accepted with a few guidelines-please see Parent Handbook) **All** Diapers must be in a resealable plastic bag labelled with your child's name. A supply of diapers will be kept in the resealable bag in the washroom, and you will be informed by your child's Educator when you need to supply more.
- Indoor shoes (for winter/wet rainy season) and can be kept at school.
- A clearly labelled water bottle with a straw or drinking spout that can close.
*We will send your child's water bottle home daily for you to wash and return with your child filled (**water only**) on each day they attend.
- An empty plastic/cloth bag so that we can pack up any soiled clothing or items.
- A 1-inch binder with an "All about me page", which you and your child can make together.
- 30 clear empty page protectors in your child's binder.

Every item your child wears and/or brings to school **must be labelled** so when they get misplaced, we can relocate them. Thank you in advance.